

# NEW CARLISLE CITY COUNCIL WORK SESSION AGENDA

**July 20, 2020 @ 5:30pm**

**\*\*PLEASE NOTE THAT TONIGHT'S MEETING WILL BE HELD REMOTELY VIA ZOOM\*\***

The public is **highly encouraged** to live stream the meeting at <https://newcarlisle.net/Live-Meeting-Stream> and participate by submitting questions to [councilquestions@newcarlisle.net](mailto:councilquestions@newcarlisle.net)

1. Call to Order: Mayor Lowrey
2. Roll Call: Clerk of Council
3. Invocation:
4. Pledge of Allegiance
5. Action on Minutes: N/A
6. Communications:
7. City Manager's Report: N/A
8. Comments from Members of the Public: Please limit comments to 5 minutes or less.
9. Committee Reports: None
  
10. RESOLUTION(S): NONE
11. ORDINANCE(S): NONE
  
12. OTHER BUSINESS:
  - A. Legislation Discussion**
    1. Montgomery County Resolution Declaring Racism a Public Health Emergency
      - a. Area City Managers asked to discuss the legislation with their Council
      - b. Attached
  - B. Open Discussions Related to City Business**
    1. Water Disconnections
    2. Utility Bills
  
13. EXECUTIVE SESSION: None
14. Adjournment

Next **Regular Meeting** of the City Council will be **Monday, July 20, 2020 @ 7:00pm** after the Work Session.  
Next **Work Session** of the City Council will be **Monday, August 3, 2020 @ 6:00pm**

The public is **highly encouraged** to live stream the meetings at <https://newcarlisle.net/Live-Meeting-Stream> and participate by submitting questions to [councilquestions@newcarlisle.net](mailto:councilquestions@newcarlisle.net)

**RESOLUTION NO. 20-0759  
JUNE 16, 2020**

**RESOLUTION DECLARING RACISM AS A PUBLIC HEALTH CRISIS IN MONTGOMERY COUNTY.**

**WHEREAS**, the Montgomery County Board of Commissioners is committed to equity and social justice for all citizens, including racial equity, inclusion and diversity in all aspects of county government; and

**WHEREAS**, Montgomery County identified racism as a root cause of poverty, negative social determinants of health and overall poor health outcomes; and

**WHEREAS**, race is a social construct with no biological basis; and

**WHEREAS**, The Aspen Institute defines structural racism as a system in which public policies, institutional practices, cultural representations, and other norms work in various, often reinforcing ways to perpetuate racial group inequity; and

**WHEREAS**, racism causes persistent discrimination and disparate outcomes in many areas of life, including housing, economic opportunity, infant mortality, employment, food access and criminal justice; and an emerging body of research demonstrates that racism itself is a social determinant of health; and

**WHEREAS**, while programs to address racial inequity have long been a priority of Montgomery County; more can and must be done in a transparent, accountable manner focused on community engagement; and

**WHEREAS**, as a result of social determinants of health, minorities and those with a disability are more likely to experience poor health outcomes — health inequities stemming from less economic stability, education, physical environment, food and access to health care systems; and

**WHEREAS**, the Montgomery County Board of Commissioners stands with the residents of Montgomery County and our partners at Public Health Dayton and Montgomery County in their declaration of Health Equity in All Policies approach passed by Resolution #19-549 on December 4, 2019 (Attachment A);

**NOW THEREFORE BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MONTGOMERY COUNTY, OHIO THAT THE FOLLOWING COMMITMENTS ARE HEREBY ADOPTED:**

1. Assert that racism is a public health crisis affecting our entire county.
2. Continue and renew our focus on social justice and equity.
3. Progress as an equity and justice-oriented organization, with the Board of Commissioners and its leadership team continuing to identify specific activities to further enhance diversity and to ensure anti-racism<sup>1</sup> principles across Board of Commissioners' leadership, staffing, training and contracting.
4. Promote equity and health equity through all policies approved by the Board of Commissioners and enhance educational efforts aimed at addressing and dismantling racism, and understanding how it affects the delivery of human and social services, job training and employment access, and economic development through:

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<sup>1</sup> the active process of identifying and eliminating racism by changing systems, organizational structures, policies and practices and attitudes, so that power is redistributed and shared equitably

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**RESOLUTION NO. 20-0759**  
**JUNE 16, 2020**

- a. Development of a new stand-alone “Career and Innovation Center” at the Westtown Shopping Center on West Third Street in Dayton.
  - b. Commit existing and additional resources to the Montgomery County “Micro-Enterprise” Grant Program targeted to small, minority, women and veteran-owned businesses.
  - c. Commit targeted Economic Development resources to minority and disadvantaged neighborhoods in Montgomery County.
  - d. Commit to address safe, affordable housing opportunities in the Black community.
  - e. Continue to address food insecurity, nutrition and food access.
  - f. Commit existing and additional resources to reducing infant mortality and increasing maternal vitality in the Black community.
  - g. Continue to, within applicable state law, provide greater access to local and diverse contracting, wherever possible.
5. Continue to advocate locally through the County Commissioners Association of Ohio (CCAO) and the National Association of Counties (NACo) for relevant policies that improve health and wellbeing in racial and ethnic minority communities; and supports local, state, regional and federal initiatives that advance efforts to dismantle systemic racism.
  6. Further work to solidify alliances and partnerships with other organizations that are confronting racism and encourage other local, state, regional and national entities to recognize racism as a public health crisis.
  7. Support community efforts to amplify issues of racism and engage actively and authentically with racial and ethnic minority groups wherever they live in the county.
  8. To always promote and support policies that prioritize the health and wellbeing of all people, especially racial and ethnic minorities, by mitigating exposure to adverse childhood experiences.
    - a. Continue and expand the Male Leadership Academy, which was established as a pilot program in 2019.
    - b. Establish a Female Leadership Academy to serve young women in the community.
  9. Continue already-existing racial equity and implicit bias training, with the goal of reaching all Board of Commissioners staff.
  10. Encourage racial equity training among all community partners, grantees, vendors and contractors.
  11. Receive regular reports and updates from the County Administrator and staff (as directed) to the Board of Commissioners on the progress of the commitments made in this Resolution to facilitate ongoing community engagement and transparency, and to identify additional opportunities to further advance racial equity.

**BE IT FURTHER RESOLVED**, that the Board of Commissioners supports all efforts in Montgomery County, the State of Ohio, and nationwide to address racism and public health disparities due to racial inequities.

**BE IT FURTHER RESOLVED**, that the Montgomery County Board of County Commissioners call upon the Governor, the Speaker of the Ohio House, and the Ohio Senate President to join with us to declare racism as a public health crisis and to enact equity in all policies of the state of Ohio.

**BE IT FURTHER RESOLVED**, that the Clerk of the Commission certify this resolution and make an imaged copy of the resolution available on the Montgomery County, Ohio website at <http://www.mcoho.org>.

**RESOLUTION NO: 20-0759  
JUNE 16, 2020**

**CERTIFICATE**

Mrs. Lieberman moved the adoption of the foregoing resolution. It was seconded by Mrs. Rice, and upon call of the roll the following vote resulted:

Mrs. Lieberman, aye; Mrs. Rice, aye; Ms. Dodge, aye: Carried.

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I hereby certify that the foregoing is a true and correct copy of a resolution duly adopted by the Board of County Commissioners of Montgomery County, Ohio, on the 16th day of June, 2020.

THE BOARD OF COUNTY COMMISSIONERS HEREBY FINDS AND DETERMINES THAT ALL FORMAL ACTIONS RELATIVE TO THE ADOPTION OF THIS RESOLUTION WERE TAKEN IN AN OPEN MEETING OF THIS BOARD OF COUNTY COMMISSIONERS, AND THAT ALL DELIBERATIONS OF THIS BOARD OF COUNTY COMMISSIONERS, AND OF ITS COMMITTEES, IF ANY WHICH RESULTED IN FORMAL ACTION, WERE TAKEN IN MEETINGS OPEN TO THE PUBLIC, IN FULL COMPLIANCE WITH APPLICABLE LEGAL REQUIREMENTS, INCLUDING SECTION 121.22 OF THE REVISED CODE.



Emily Bradford, Clerk  
Board of County Commissioners  
Montgomery County, Ohio



EXHIBIT "A"

RESOLUTION #19-549

December 4, 2019



It is hereby resolved by the Public Health – Dayton & Montgomery County Board of Health to adopt a Health Equity in All Policies approach to improve population health in Montgomery County as set forth in the resolution.

**WHEREAS**, the mission of Public Health - Dayton & Montgomery County (Public Health) is to improve the quality of life in our community by achieving the goals of public health: prevention, promotion and protection; and

**WHEREAS**, the vision of Public Health is that Montgomery County is a healthy, safe and thriving community; and

**WHEREAS**, a guiding principle of Public Health is that we are committed to health equity; and

**WHEREAS**, Public Health's 2019 Community Health Assessment describes the health of our county and identifies key factors that contribute to our public health challenges; and

**WHEREAS**, the 2019 Community Health Assessment identifies historical disparities in health outcomes among population groups and communities; and

**WHEREAS**, Montgomery County's White population enjoys a longer lifespan, has more economic stability, experiences less burden of preventable disease and violence, and benefits from better access to healthcare; and

**WHEREAS**, Montgomery County's Black, Asian, Native American and other minority populations and individuals of Hispanic and other ethnicities fare much worse and have less opportunity to be healthy; and

**WHEREAS**, Montgomery County's minority and low-income communities and marginalized populations suffer years of productive life lost and excess burden of disease and death attributable to heart disease, cancer, diabetes, HIV/AIDS, STDs, infant mortality, and violence; and

**WHEREAS**, many of the diseases and conditions that contribute to health disparities are preventable and are due to modifiable factors associated with clinical care, social, economic and physical environments, and health behaviors; and

**WHEREAS**, these modifiable factors are referred to as Social Determinants of Health; and

**WHEREAS**, key Social Determinants of Health include access to care, education, employment, housing, and transportation; and

**WHEREAS**, key drivers of health inequities include poverty, racism, discrimination, adverse childhood experiences, trauma, violence and toxic stress; and

**WHEREAS**, Public Health serves as the chief health strategy organization in Montgomery County to promote population health improvement and health equity; and

**WHEREAS**, Public Health is charged with engaging stakeholders in population health improvement planning to reduce the leading causes of preventable disease and premature death, reaching out to underserved populations and promoting health equity; and

**WHEREAS**, the public health challenges facing Montgomery County underscore the urgent need for all stakeholders to address Social Determinants of Health to reduce health inequities and disparities in health outcomes;

**NOW, BE IT THEREFORE RESOLVED**, that the Board of Health of Public Health - Dayton & Montgomery County does hereby adopt a Health Equity in All Policies approach to improve population health.

Public Health will apply an “equity lens” in population health improvement planning and will adopt a Health Equity in All Policies approach to incorporate health and equity considerations into decision-making on policies, programs and services; and

Public Health will promote the use of Health Impact Assessments, ordinances and executive orders among stakeholders as strategies to achieve Health Equity in All Policies; and

Public Health will use a Health Equity in All Policies approach to develop the 2020-2022 Community Health Improvement Plan; and

Public Health issues a call to action to all community stakeholders to incorporate health and equity considerations into decision-making on policies, programs and services.

Moved by Mr. Orr

Seconded by Ms. Meadows

Roll Call: Dr. Block, yea; Mr. Downing, yea; Ms. Lepore-Jentleson, yea; Dr. LeRoy, yea; Ms. Meadows, yea; Dr. Orłowski, yea; Mr. Orr, yea; Dr. Rhodes, yea; Mr. Sims, yea. Motion carried.

I hereby certify that this is a true and exact copy of the Resolution passed by the Board of Health at its regularly scheduled meeting held

December 4, 2019

Date



Jeffrey A. Cooper, MS  
Health Commissioner



**Mike DeWine**, Governor  
**Jon Husted** Lt. Governor  
**Laurie A. Stevenson**, Director

June 12, 2020

TO: Ohio Mayors

RE: Ohio EPA's March 31 Order to Public Water Systems in Ohio

First and foremost, allow me to thank you for your leadership and cooperation in working with our agency in the implementation of Ohio EPA's March 31 order, applicable to public water systems across the state during the COVID-19 pandemic. With so many of our fellow Ohioans suddenly struggling to make ends meet, quick and decisive action was needed to help ensure that Ohioans had access to safe drinking water, especially during this time. Prior to the issuance of the order, many of you had implemented local measures within your communities to ensure ongoing access to water for your citizens during COVID-19. Again, we thank you for this leadership.

As you are aware, I issued orders on March 31<sup>st</sup> which required that, statewide: (1) no public water system customers be disconnected from their water service for reasons of non-payment; (2) that anyone who had been disconnected as of January 1, 2020 be reconnected; and (3) that any such reconnection was to occur without a charge to the customer. HB 197, passed by the General Assembly on March 25, granted the director of Ohio EPA temporary authority to issue such an order. The decision to issue this order was made in the interest of public health, to ensure that as many Ohioans as possible had access to water as they followed the stay-at-home order to prevent the spread of COVID-19.

Now, as the state has lifted the stay-at-home order and has re-opened businesses, restaurants, retail stores and other establishments, Ohio EPA will begin the process of revoking/terminating the March 31 order. The revocation/termination will be effective 30 calendar days from this letter, on July 10, 2020.

As we move forward in this process, it is imperative that we remain in communication and work in partnership with you and your utility directors, not only on short-term steps, but to further the important discussions on fulfilling our collective mission of helping Ohioans get and maintain access to clean water. As you know, even well before COVID-19, there have been many areas in Ohio where people have struggled to get access to water, or who live with poor water quality and quantity on private well systems. Under Governor DeWine's H2Ohio plan, one of Ohio EPA's funding priorities has been supporting the development of more drinking water and wastewater infrastructure, particularly in our small, economically disadvantaged communities. This is a mission that is very important to us, and we know to you as well.

During the week of June 22, we would like to invite you to participate in a virtual meeting with Ohio EPA to discuss what the immediate next steps will be for your community, including how you plan to work with customers who may still be financially struggling to pay their water bills. We recognize our role as a state regulatory agency can only go so far. However, we stand ready to assist you in any way that we can to help ensure the continued delivery of safe, clean drinking water to Ohioans. In the coming days, please look for a follow-up message from my staff to gather your availability so that we can continue this discussion together. We look forward to speaking with you soon.

8 t t

A stylized signature consisting of the letters 'J' and 'A' in a blue, sans-serif font.

Laurie A. Stevenson  
Director, Ohio EPA

## Utility Bill Tracking - Penalty and Reconnect Fees

Bill Due Date	Accounts Not Payed	10% Penalty	Number of Disconnects	\$50 Reconnect Fee	Total
1/15/20	556	\$ 3,995.76	18	\$ 900.00	\$ 4,895.76
2/15/20	445	\$ 2,485.51	28	\$ 1,400.00	\$ 3,885.51
3/15/20	463	\$ 2,491.67	14	\$ 700.00	\$ 3,191.67
4/15/20	473	\$ <b>3,477.78</b>	57	\$ <b>2,850.00</b>	\$ <b>6,327.78</b>
5/15/20	393	\$ 2,179.64	61	\$ 3,050.00	\$ 5,229.64
6/15/20	291	\$ 2,562.31	53	\$ 2,650.00	\$ 5,212.31
7/15/20	540	\$ 3,639.93	49	\$ 2,450.00	\$ 6,089.93
8/15/20				\$ -	\$ -
9/15/20				\$ -	\$ -
10/15/20				\$ -	\$ -
11/15/20				\$ -	\$ -
12/15/20				\$ -	\$ -
Since March Totals	1157	\$ <b>8,219.73</b>	171	\$ <b>8,550.00</b>	\$ <b>16,769.73</b>



## WATER REVENUE 2019/2020 COMPARISON

	2019					2020			
Month	Delinquent Utility Assessments	Miscellaneous Receipts	Consumer Chargers	Total	2019/2020 Difference (Consumer Charges)	Delinquent Utility Assessments	Miscellaneous Receipts	Consumer Chargers	Total
January	-	2,264	73,448	75,712	11,481	-	735	84,929	85,664
February	-	846	63,007	63,853	15,262	-	1,357	78,269	79,626
March	773	1,755	76,855	79,383	(11,611)	791	2,372	65,244	68,407
April	-	5,696	77,623	83,319	8,580	-	2,771	86,203	88,974
May	-	1,665	77,704	79,369	2,732	-	418	80,436	80,854
June	-	3,319	78,849	82,167	(460)	-	1,785	78,388	80,173
July	-	4,242	85,143	89,385		-	-	-	-
August	292	2,141	81,362	83,794		-	-	-	-
September	-	4,199	86,557	90,756		-	-	-	-
October	-	7,840	89,580	97,421		-	-	-	-
November	-	1,697	78,146	79,843		-	-	-	-
December	-	1,205	87,458	88,663		-	-	-	-
<b>Yearly Totals</b>	\$ 1,065	\$ 36,869	\$ 955,732	\$ 993,665	\$ 26,445	791	9,437	473,469	483,698

## WASTE WATER REVENUE 2019/2020 COMPARISON

	2019					2020			
Month	Delinquent Utility Assessments	Miscellaneous Receipts	Consumer Chargers	Total	2019/2020 Difference (Consumer Charges)	Delinquent Utility Assessments	Miscellaneous Receipts	Consumer Chargers	Total
January	-	629	71,736	-	(1,618)	-	30,080	70,118	100,198
February	-	160	59,575	-	(2,781)	-	292	56,793	57,085
March	-	300	69,847	-	(13,654)	-	41,548	56,193	97,742
April	-	290	68,394	-	(670)	-	3,314	67,724	71,038
May	-	4,100	67,341	-	348	-	54,963	67,689	122,652
June	-	320	71,282	-	(6,733)	-	-	64,549	64,549
July	-	350	74,123	-	-	-	-	-	-
August	-	300	63,524	-	-	-	-	-	-
September	-	220	65,582	-	-	-	-	-	-
October	-	8,565	67,124	-	-	-	-	-	-
November	-	11,171	60,024	-	-	-	-	-	-
December	-	190,217	73,614	-	-	-	-	-	-
<b>Yearly Totals</b>	\$ -	\$ 216,622	\$ 812,167	\$ -	\$ (18,375)	-	130,197	383,067	513,264

### **Customer Service Outreach**

Utility Clerk has been in contact with older past due customers via the phone, mailings, and/or door tags that request the user call the city offices. Contact has been made with all but 3 past due customers.

### **Payment Arrangements**

Allowed 3 payment arrangements per year, payment plan must be signed by the last day of the month they cannot pay. Ex: July bill must be signed by July 31.

Each payment arrangement will include current bill must be paid each month by the 15th with the additional payment. No penalty is applied for current bill if the amount they are paying goes into an extended payment over one month. Most of the past practice is that the arrangement has not lasted more than 1- 2 months.

Past practice for large amount of bill due to toilet leak etc., payment is extended from a time period of 6 months to one year. Plus, they pay their current bill by the 15<sup>th</sup>. In the past, if it is an extended payment plan the landlord also signs the form being aware of what is going on since he is ultimately responsible.

What is the name of your agency?	When are you going to start doing disconnects for delinquency again? If you are sending out a special notice to customers, would you be willing to share a copy via email to dlsgovassist@att.net?				
Open-Ended Response	Open-Ended Response				
Oak Harbor Utilities	We are able to start shutoffs at the end of the month. We're not sending any additional notice to the customers, just the regular delinquency notice.				
City of Pataskala	August 2020				
City of Heath	We are going to start disconnects for delinquency on July 28th. We have continued to send our delinquent notices since March letting customers know that their water will be shut-off in the future. The middle of June we sent out notices giving customers the date of July 28th.				
CITY OF OAKWOOD	We do not disconnect, we certify delinquent charges to the property and the certification process will continue as normal.				
City of Lancaster Utilities Collection Office	July 20, 2020.				
The City of Tipp City	Tipp City disconnects electric first and resumed disconnections in June. We started with accounts that were 90 days or more past due. We reached out with 3 letters giving them multiple opportunities to contact us in order to enter into arrangements prior to disconnecting. We then just did disconnects this past week for accounts that were 60 days or more past due. The end of July the City plans to resume disconnecting for all accounts past due as was done pre-COVID. The assistance agencies have more money available due to COVID and many residents are taking advantage of this.				

City of Fairborn

We will be giving notice on resident's door beginning with the August due date. We will begin the physical disconnection of services in September.

City of Lebanon

Disconnects were done in June. No fees were applied to accounts. July disconnects will be done with fees.

Village of Thurston

7/13/2020 yes - available on [www.thurstonohio.com](http://www.thurstonohio.com)

Village of Yellow Springs

We sent a list of resources to past due accounts.

CITY OF NEW CARLISLE

With the July bills, we sent a flyer plus added wording to the bill and also to email notice for Invoice Cloud, that the disconnects start in August I will send it email

City of Cambridge

Next shutoff date is 7/22/20

City of Pickerington

We have been sending out notices every month. Encouraging customers to pay as much as possible on their past due accounts. Letting them know that we will be shutting off as soon as the Governor says we can. Last month we sent a notice saying we would start shutting off the end of July. The notice we will send out after the 15th of July is the same one we have always used for shut offs, will say past due needs paid in full by noon on July 27 or disconnection will happen starting at 9am on July 28. Nothing special about the notice. We do have several customers that have made arrangement's with and we will continue to work with those that call.

City of Brookville

We will begin doing shut offs starting July 13. We sent out a copy of the delinquent billing letting them know shut offs would start July 13 in the notes. Prior to this we sent out a letter in early June urging people to pay their bill before the next quarterly billing went out and that letter stated that we would allow payment plans and also told them that penalties would continue to add up on balances not paid.

Northwestern Water and Sewer District Customers will have until September 4th to pay any charges on accounts that occurred through June 30th, if not, those balances will be certified. Starting with July billings, the normal cycle of penalties and disconnects will resume, which means the first disconnects we'll do will be on August 26th.

Bryan  
City of Springfield

7/17/2020

We resume disconnects on July 27th. The City issued a press release and put the information on our website and social media accounts.

City of New Philadelphia Water Office

Our Water Superintendent told us that Shut Offs are allowed to resume 7/10/20 so he had us put a notice on the bills we sent out 7/1/20 that the previous balance is due by 7/20/20 & if not paid by that date then we are shutting them off on 7/21/20. (We always put the shut off notice on the bill rather than sending a separate notice)

VILLAGE OF HICKSVILLE

We will be hanging tags for delinquent accounts starting Monday 7/13. we are not sending any special notice to customers.

CITY OF PIQUA UTILITIES

We have electric and water. We disconnected electric on June 23rd and July 7th. Water will begin to be disconnected on July 10th. We sent our regular bill with the disconnection info on it and the shutoff notice like normal.



**NEWS RELEASE**

**Contact:** Valerie Lough

**P:** 937-324-7300

**E:** vlough@springfield.ohio.gov

**OFFICE OF THE CITY MANAGER**

**FOR IMMEDIATE RELEASE**

**SPRINGFIELD, OH (June 30, 2020)**

**Utility Disconnections to Resume in July**

Delinquent water and sewer utility accounts will be subject to disconnection beginning July 27, city officials announced today.

Utility disconnections were suspended in March due to the COVID-19 pandemic, in an effort to alleviate financial stress on local families who lost income during the State of Ohio's stay-at-home order.

Payment plans are available for those with past due accounts, and those who currently have overdue water and sewer bills are urged to contact the Utility Department at 937-324-7365. Any accounts past due as of July 27, 2020 are subject to disconnection.

Payments may be submitted at the first floor of City Hall during special hours, on Monday, Wednesday, Friday from 8:30 am – 12:30 pm and Tuesday, Thursday from 1 pm – 5 pm. Visitors to City Hall should observe social distancing guidelines posted in and around the building. Payments may also be submitted at drop-off locations on Fountain Avenue by City Hall and in front of the Service Center at 2100 Lagonda Ave.

For more information on utility billing, go to [springfieldohio.gov/utility](http://springfieldohio.gov/utility).

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New Philadelphia

Here's the shut off notice that we put on the bill each month:

THIS IS YOUR FINAL NOTICE. Your Water Service will be SHUT OFF on JULY 21, 2020.

To avoid the SHUT OFF PROCESS and the \$50.00 Service Fee, the Previous Balance must be paid  
IN FULL in the Water Office NO LATER than 4:30pm on JULY 20, 2020.

FINAL NOTICE PAYMENTS received after 4:30pm on JULY 20, 2020 must include the Previous  
Balance, Current Month Charges, and a \$50.00 Service Fee to avoid your Water Service from  
being SHUT OFF or for it to be TURNED BACK ON.





June 15, 2020

*Utility Division*

Christopher D. Sharrock  
Utility Director

Dear valued customer,

On March 15, 2020 the Pataskala Utility Department made the decision to freeze turn offs and penalties for non-payment due to the COVID-19 situation. On March 31, 2020 the Director of the Ohio EPA issued an order mandating that these changes be applied to all public water providers in the state.

On June 12, 2020 the Director of the Ohio EPA issued a letter stating that the order issued on March 31, 2020 would be lifted effective July 10, 2020. After this date, the order freezing turn offs and penalties is revoked/ terminated.

The Pataskala Utility Department has decided to allow one additional billing cycle before we will begin adding penalties and conducting turn offs for non-payment. This means that our customers will have until Aug 15, 2020 to either pay their account balances in full or enroll in a payment plan with the Utility Department. After that date, the Utility Department will return to normal billing practices.

Anyone with questions regarding the revocation/ termination of the March 31, 2020 order, their account balances, how to enroll in a payment plan or anything else related to their water and sewer bill are encouraged to call our billing office at (740) 964-6275.

Sincerely,

Chris Sharrock  
Utility Director  
City of Pataskala  
[csharrock@ci.pataskala.oh.us](mailto:csharrock@ci.pataskala.oh.us)  
O: 740-927-4134  
C: 614-554-2799